

E-Wallet fee and SuperRich Card

Announced on 1 January 2022

| No | Type of fee and service charge | Fee rate (Bath) | Remark |
|-----------------------|--|-------------------|---|
| Top-up | | | |
| 1 | Top-up via mobile banking, counter and kiosk of service providers | (per transaction) | This fee does not include fees that service providers may charge. |
| | 1.1 SPR counters | 0 | |
| | 1.2 SCB | 0 | |
| | 1.3 Kasikorn Bank | 0 | |
| | 1.4 Bangkok Bank | 0 | |
| | 1.5 KTB Bank | 0 | |
| | 1.6 BAY Bank | 0 | |
| | 1.7 Family Mart | 0 | |
| | 1.8 Lotus's | 0 | |
| | 1.9 Big C | 0 | |
| | 1.10 True Money Payment Points | 0 | |
| | 1.11 M Pay Payment Points | 0 | |
| | 1.12 Cen Pay Payment Points | 0 | |
| | 1.13 Boonterm kiosks | 0 | |
| 2 | Bank account top-up fee | 0 | |
| 3 | Top-up fee via/from credit card (excluding fees charged by the service provider) | (per transaction) | Calculated from the top-up amount. |
| | 3.1 Mastercard issued in country | 10.00 | |
| | 3.2 Mastercard issued in other country | 2.20% | |
| | 3.3 VISA | 2.20% | |
| Other Services | | | |
| 4 | Payment for goods and/or services | 0 | |
| 5 | Money Transfer | (per transaction) | |
| | 5.1 Transfer money to another Superrich e-wallet account | 0 | |

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|---------------|---|--|--|
| | 5.2 Transfer money to another Bank account | 20 | |
| | 5.3 Transfer money via prompt-pay | 20 | |
| 6 | SuperRich card usage | | |
| | 6.1 Activate card | 160 | |
| | 6.2 Replacement card | 160 | |
| | 6.3 Annual fee | 100 | |
| | 6.4 Replacement ATM pin | 0 | |
| | 6.5 Withdraw cash from an ATM in Thailand (per transaction) | 50 | This fee does not include fees that ATM service provider may charge. |
| | 6.6 Withdraw cash from an ATM outside Thailand (per transaction) | 200 | |
| | 6.7 Request for copy of statement (per transaction) | 200 | |
| | 6.8 In case of customer deny the charge for a purchase and ask for the dispute. (per transaction) | 0 | If we found that the customer actually makes the payment, the company reserves the right to charge a fee of 200 baht per transaction. |
| | 6.9 Foreign currency exchange risk (per spending) | Not more than 3.5% of the exchange rate* | The mastercard exchange rate can be checked at https://www.mastercard.us/en-us/consumers/get-support/convert-currency.html |
| Others | | | |
| 7 | Account maintenance fee in case that the account has no movement transaction by one year. (per month) | 50 | |
| 8 | Request account statement via Superrich counter or Call Center (per account per month) | 200 | |